CENTURI DIRECT

Centuri Direct is a web service that enables organisations to manage documents, cases and contracts without having to take responsibility for installation and operation.

Centuri Direct provides access to all the features of Centuri, including the user-friendly interface. Also, you can get started very quickly.

Included in Centuri Direct

System operation – We provide the system as a service over the Internet, which includes server operation, database and operating system licences, monitoring and backup.

Support – Unlimited support via email and phone.

Upgrade guarantee - Gives you the right to always run the latest version of Centuri.

Document Management

Centuri Direct – document management is a comprehensive solution that handles both business management and reporting information, such as procedures, instructions, forms, minutes and memos.

Deviation Management

Makes it easy to report, provide feedback, search and identify problem areas – in short, conducting systematic improvement efforts.

Centuri Direct – case management makes it possible to manage different types of cases or workflows in an organisation. This can include reporting deviations, complaints, improvement proposals and incidents/accidents.

Contract Management

With Centuri Direct – contract management, all contracts can be collated in a single location. Contract management supports the management of contracts that are drawn up internally, as well as scanned contracts from suppliers. Simple and powerful features for managing and monitoring individual contracts.

The Benefits of Centuri

Today, an escalating amount of information increases the need to control the flow of information within organisations. There is a constant exchange of information internally, but also externally to customers, shareholders, suppliers and authorities. It is essential for the success of an organisation that the information that is communicated is comprehensible, clear and up-to-date. The need is often intensified by the external requirements of different standards and regulations.

Centuri makes working on your documents and cases easier. Centuri not only takes care of presentation, but actively supports the publication process of documents and case flows. There are many advantages, such as shorter lead times from idea to published document, faster processing of

cases, better overview and easier editing of information when necessary.

About Data centre

The equipment is installed in a high performance environment, in which your systems can be seamlessly upgraded and maintained.

Internet access is provided through a number of independent and diversified operators.

The facility is designed with redundancy in terms of electricity, cooling and Internet access. In case of power failure, the facility is initially supplied with power from an uninterruptible power supply (UPS), and then from the auxiliary power unit (diesel powered). The diesel generator can be refuelled while in operation in instances of long-term loss of power.

The cooling systems are significantly overdimensioned (n + 1) and set up with full redundancy, should any of the primary systems fail. The cooling system is backed up with rain water as the refrigerant.

The fire extinguishing system that is installed is gas-based (Argonite) and triggers automatically in the event of fire, which means that the oxygen level in the facility is immediately lowered, after which the fire is promptly extinguished and the loss in terms of data and equipment is minimized to the fullest extent possible.

The entire facility has alarms installed and CCTV operates around the clock, all of which is linked to a security company.

A temperature of 22°C (+-2°C) and air humidity of about 50 (+-10 RH) is guaranteed.

The electrical and cooling systems regularly undergo maintenance by a leading service provider for hall infrastructure.

The UPS & diesel generator are tested every month.

Monitoring

The operating environment is monitored around the clock, which ensures that major errors are detected and alarm codes are escalated to the appropriate person for corrective action.

We use proven, market-leading instruments in the implementation and operation of the monitoring system, which means that you can be confident of a swift resolution should errors occur.

All the critical processes associated with the operating and server systems are monitored.

Process monitoring can be supplemented with service monitoring so that business functions can be controlled and verified.

Support

Problem solving commences immediately when an alarm or information reaches our support channels. The problem is escalated to a technician who can initiate operational work in the system.